

Communication, Behavioral, and Leadership

Growth at Evalueserve is not merely a product of employees' skill sets; it is a combined result of their talent and our focus on their training and development. The Talent Development team is responsible for developing strategies to ensure ongoing learning for all our staff. We run Global signature learning programs, along with providing Executive / Life / Group Coaching, and Orientation for new joiners and staff who take up new roles at all levels.

Our programs are designed in such a way that the employees not only learn about the concept but also have the opportunity to discuss them with the domain experts and apply them in their current role.

ACE & PACE certification program:

The ACE & PACE certification program is run globally, for Analysts and Sr. Analysts, through well defined learning paths, equipping them with fundamental business and professional skills to help leap-frog in their roles.

Program Coverage: Soft Skills + Functional Skills + BU/Industry Skills

Level:

Analysts and Senior Analysts

Enrolment:

Self-registration/ nomination through Lighthouse Learning and nominations from BHRs and Business stakeholders

Length:

6 - 9 Months (30 - 60 hours)

Delivery methods:

- ILT- Instructor Led Training
- ELMs- E-Learning Modules

Manager Development 101:

Manager Development Program 101 enables our Managers to achieve improved performance in their roles globally through a structured development approach.

1. **Define Manager Expectations** - create an easier, consistent & well-supported experience to help people to do their jobs well
2. **Provide Manager Essentials (Toolkits and Instructor led training)** - equip Managers with the basic information about policies, processes, tools, resources to deliver in their roles effectively. Develop soft skills and behaviors required to lead people and manage projects
3. **Provide Manager Excellence Roadmap** - provide a scalable methodology for holistic development through a combination of three modes of development: On the job, Learning from Others; Structured Learning

Manager Development 201:

MDP 201 is an advance version in our suite of Manager Development Programs. It has been conceptualized and designed in partnership with business leaders to cover business critical concepts and challenges. The construct of the program is weaved around Engagement Lifecycle – Pre-sales & Sales, Planning & Initiation, Execution & Maintenance and Closure. The program is delivered by business leaders, Talent Development specialists and external facilitators.

For further information about Evalueserve and its courses:
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